

5 POWERFUL REASONS TO ATTEND ANZ SMART PORTS & AUTONOMOUS SHIPPING FORUM

Main Forum: 19 - 20 October 2020 Autonomous Port Site Tours: 21 October 2020 Venue: Radisson Blu Plaza Hotel Sydney



Inspirational case studies and best practices on creating and retrofitting next-generation ports



Impactful discussions around the most pressing challenges and inefficiencies in digitizing and automating



Actionable takeaways on applying current and emerging technologies, such as IoT, digital twins and robotics, for highly efficient port planning and management



Valuable networking and partnership opportunities with some of the most innovative minds at the forefront of the smart port revolution



An exciting **glimpse at growing new frontiers** of shipping and port handling, such as fully autonomous ships

ANZ SMART PORTS AND AUTONOMOUS SHIPPING FORUM 2020

Building a Fully Autonomous Port from Terminal to Ground

Main Forum: 19 - 20 October 2020 Autonomous Port Site Tours: 21 October 2020 Venue: Radisson Blu Plaza Hotel Sydney

SMART PORTS AND MARITIME THOUGHT LEADERS & KEY TOPICS IN THIS FORUM

Australia's First Fully Automated Port -A Case Study Of Victoria International Container Terminal



ANTHONY (TONY) DESIRA
General Manager of
Operations
Victoria International
Container Terminal



How Port Of Brisbane Is Leveraging Block Chain To Cut Out \$1 Billion Unnecessary Logistics Cost



CAMERON HALL General Manager -Strategy & Innovation Port of Brisbane

PORT of BRISBANE

Designing Intelligent Traffic Flows With IoTs And Sensor Data Monitoring In Ports



VIC REGINA
Director, Cargo Movement
Coordination Centre
Transport for NSW



Transport for NSW

Digitalisation And Building Ecosystems From A Multipurpose Port perspective



LEE JEK SUEN
Vice President of
Strategic Planning
Jurong Port

Jurong Port

How To De-Congest Ports With Ai Technology, lot And Autonomous Trucks



DENNIS KOEGEBOEHN
Partner - Port Planning &
Optimisation
HPC Hamburg Port
Consulting

HPC

Exploring The Limits With Autonomous Ships - What Does The Future Hold?



PETER VAN DUYN
Director
ICHCA Australia
ICHCA
ALISTRALIA
GERMANDO

Redefining The Role Of Port With Digital Ecosystem At Port Of Auckland



LAUREN SALISBURY Chief Information Officer Port of Auckland



Regulating Autonomous And Remotely-Operated Vessel In National Waters



MALCOLM CHRISTIE
Principal Advisor Human
Factors
Australian Maritime Safety
Authority

Australian Government Australian Maritime Safety Authorit Designing Intelligent Trade flows with Data Monitoring beyond the Port Gates



SUE TOMIC
Director & Treasurer
Supply Chain & Logistic
Association of Australia



Building Australia's Next Generation Logistics Hub - The Melding Of Infrastructure, Markets And Technology



MICHAEL HICKSON General Manager -Technology & Engineering Qube



Retrofitting Ports For Automation And Upgrades: Implementation Challenges And Roi



EUGENE CHEAH
General Manager Business
Development
Fulton Hogan



Fighting Congestion And Improving Vessel Throughputs With Iot And Sensor Data



JILLIAN CARSON-JACKSON Senior Vice President The Nautical Institute

The Vautical Institute



THE FORUM AT A GLANCE

DAY 1: MONDAY, 19 OCTOBER 2020

- Keynote: How Rotterdam is Building the Most Automated Port in the World
- Australia's First Fully Automated Port Case Study: Victoria International Container Terminal
- How AGVs and Automated Container Handling Helps to Boost Efficiencies and Reduce Labour Costs in Port Operations
- Hamburg Vessel Coordination Centre Case Study: Reducing Vessel Turn Time and Increasing Port Capacity with AI Technology, IoT and Autonomous Trucks
- Enabling a Smart Port Vision with 5G Network

DAY 2: TUESDAY, 20 OCTOBER 2020

- How Port of Brisbane is Leveraging Blockchain to Cut Out \$1 Billion Unnecessary Logistics Costs
- Port of Rotterdam creates the World's Smartest Port with Digital Twin
- How Terminal Drones can Drive Further Automation in Port Operations
- Building Australia's Next Generation Logistics Hub The melding of Infrastructure, Markets and Technology
- Exploring The Limits With Autonomous Ships What Does The Future Hold

DAY 3: WEDNESDAY, 21 OCTOBER 2020 AUTONOMOUS PORT SITE TOURS

- Site Tour A: Port Botany Automated Container Terminal & Automation Technology
- Site Tour B: World's First State-Of-The-Art Intermodal Automation At Moorebank Logistics Park, Sydney

PARTICIPATING COMPANIES INCLUDE:































HEAR FROM KEY EXPERTS FEATURED SPEAKERS LINE UP

19 - 21 OCTOBER 2020 | RADISSON BLU PLAZA HOTEL SYDNEY



PAUL ZALAI
Founder, Director & Advocate
Freight & Trade Alliance
(FTA)











LEE JEK SUEN
Vice President of
Strategic Planning
Jurong Port





Nautical

VIC REGINA
Director, Cargo Movement
Coordination Centre
Transport for NSW





PETER VAN DUYN

Director
ICHCA Australia





DENNIS KOEGEBOEHN

Partner - Port Planning &
Optimisation

HPC Hamburg Port
Consulting





General Manager of Operations
Victoria International
Container Terminal





MITCH HAWKINS
Automation Engineering
Manager
Qube



HEAR FROM KEY EXPERTS FEATURED SPEAKERS LINE UP

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AUTONOMOUS PORT SITE TOURS

21 OCTOBER 2020 | RADISSON BLU PLAZA HOTEL SYDNEY



SITE TOUR A:

PORT BOTANY AUTOMATED CONTAINER TERMINAL & AUTOMATION TECHNOLOGY

Apart from being safer than conventional ports, automated ports can benefit from productivity increases of up to 35% and operating expense reductions of up to 55%, according to McKinsey research. 80% of shipping leaders expect at least half of all greenfield port projects to be semi- or full automated in the next few years. Get a glimpse of this future in this exclusive tour of Sydney's Port Botany, where autonomous machines have taken over the labor previously done by dockworkers. You will see how automation delivers highly efficient terminal operations 24/7, with less fuel, maintenance costs and human risk.

SITE TOUR B:

WORLD'S FIRST STATE-OF-THE-ART INTERMODAL AUTOMATION AT MOOREBANK LOGISTICS PARK, SYDNEY

As the world's first automated intermodal terminal, Sydney's Moorebank Logistics Park will help reduce emissions and safety risk through the use of world-first, fully automated, electrically powered container handling equipment and automated systems. The efficiency of this technology will also provide certainty that containers leave from a ship and arrive at the warehouses in a single day, instead of four days as in the past. Join us for a visit to Moorebank to see the gains it is reaping from state-of-the-art automated transport, rail and more, and how your operations can benefit from similar rollouts of port automation.







FORUM HIGHLIGHTS

19 - 21 OCTOBER 2020 | RADISSON BLU PLAZA HOTEL SYDNEY



HOW ROTTERDAM IS BUILDING THE MOST AUTOMATED PORT IN THE WORLD



AUSTRALIA'S FIRST FULLY AUTOMATED PORT - A CASE STUDY OF VICTORIA INTERNATIONAL CONTAINER TERMINAL



HOW TO DE-CONGEST PORTS WITH AI TECHNOLOGY, IOT AND AUTONOMOUS TRUCKS



HOW TERMINAL DRONES CAN DRIVE FURTHER AUTOMATION IN PORT OPERATIONS



HOW PORT OF BRISBANE IS LEVERAGING BLOCK CHAIN TO CUT OUT \$1 BILLION UNNECESSARY LOGISTICS COST



EXPLORING THE LIMITS WITH AUTONOMOUS SHIPS - WHAT DOES THE FUTURE HOLD?



BUILDING AUSTRALIA'S NEXT GENERATION LOGISTICS HUB - THE MELDING OF INFRASTRUCTURE, MARKETS AND TECHNOLOGY



THE TRUST REVOLUTION IN GLOBAL TRADE: TOWARDS HIGH-TRUST BLOCKCHAIN SUPPLY CHAINS



HOW PORT OF MELBOURNE IS DEVELOPING SMART INFRASTRUCTURE TO PROVIDE CAPACITY FOR OPERATIONAL FLEXIBILITY



REDEFINING THE ROLE OF PORT WITH DIGITAL ECOSYSTEM AT PORT OF AUCKLAND



RETROFITTING PORTS FOR AUTOMATION AND UPGRADES: IMPLEMENTATION CHALLENGES AND ROI



DESIGNING INTELLIGENT TRAFFIC FLOWS WITH IOTS AND SENSOR DATA MONITORING IN PORTS



DIGITALISATION AND BUILDING ECOSYSTEMS FROM A MULTIPURPOSE PORT PERSPECTIVE



SMART PORT ROAD-MAPPING AND IMPLEMENTATION



REGULATING AUTONOMOUS AND REMOTELY-OPERATED VESSEL IN NATIONAL WATERS



FIGHTING CONGESTION AND IMPROVING VESSEL THROUGHPUTS WITH IOT AND SENSOR DATA

ANZ SMART PORTS AND AUTONOMOUS SHIPPING FORUM

Building a Fully Autonomous Port from Terminal to Ground

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WHO YOU WILL MEET:

Industries (including and not limited to)

- Transportation
- Logistics
- Government Administration
- Supply Chain
- Maritime
- Import and Export
- Shipbuilding

In the Roles of:

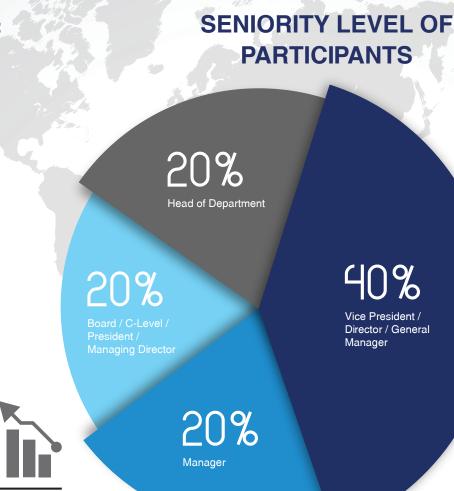
C-Level/President/

Vice President/

Director/Head/Manager of

- · Transport Development
- Project Management
- · Policy Development
- Technical Implementation
- Systems & Engineering
- Technology & Product Development
- Strategy & Planning
- · Operations & Logistics
- · Digital Innovations
- · Research Development
- Infrastructure Development
- Port Operations
- · Vessel Development

Participants Seniority Seniority Level: 70% of Participants will be Director Levels & Above



19 OCTOBER, EVENING:

CHAMPAGNE NETWORKING SESSION FOR SMART PORTS AND

MARITIME LEADERS

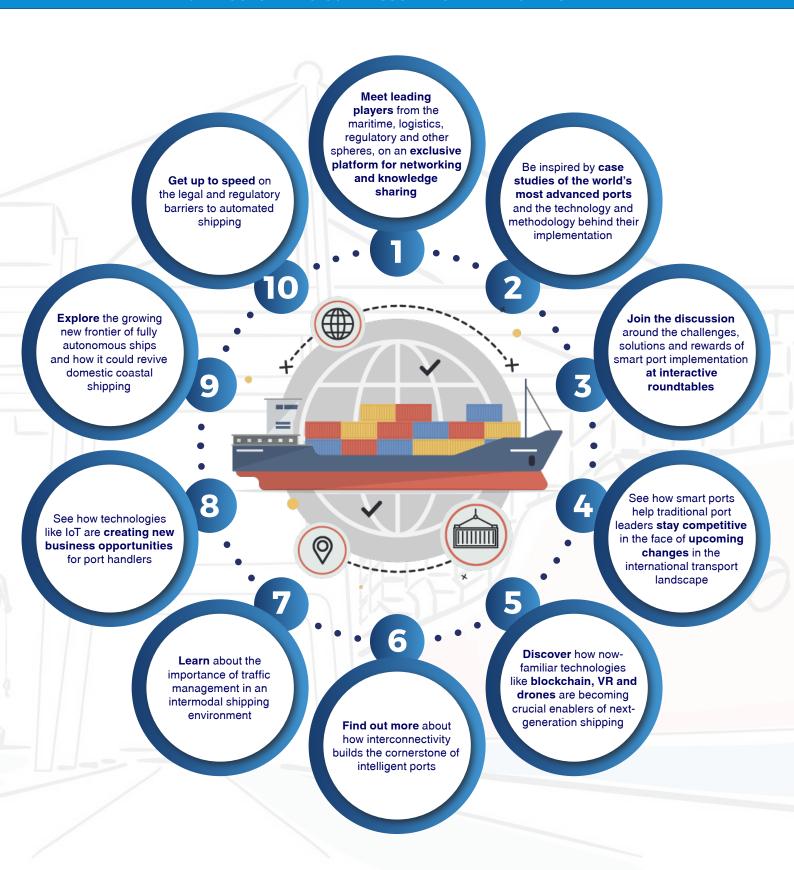
Enjoy a glass of champagne whilst networking with other likeminded individuals on topics that are of most interest to you and fellow delegates.



10 REASONS TO JOIN US AT THE ANZ SMART PORTS AND AUTONOMOUS SHIPPING FORUM

Building a Fully Autonomous Port from Terminal to Ground

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19 - 20 OCTOBER 2020 | RADISSON BLU PLAZA HOTEL SYDNEY

DAY ONE - 19 OCTOBER 2020

09:00 Welcoming Speech, Opening Remarks & Thank You **Sponsor Speech by Forum Chairperson**



PAUL ZALAI Founder, Director & Advocate Freight & Trade Alliance (FTA)



ENABLING FULLY AUTONOMOUS PORTS FROM TERMINAL OPERATIONS TO GROUND TRANSPORTATION

09:15 **Keynote: How Rotterdam Is Building the Most Automated Port in the World**



MONICA SWANSON Business Manager Digital Development Port of Rotterdam International



09:45 Australia's First Fully Automated Port Case Study: **Victoria International Container Terminal**

Victoria International Container Terminal, Melbourne is one of the most advanced container terminals in the world. With an annual handling capacity of over a million TEU, the 35-hectare terminal is now the first fully automated container handling facility in the world. The OneTerminal deployment at VICT includes an Automatic Stacking Crane system, AutoShuttles which can pick, carry, stack and ground containers independently, automated truck handling system, and Terminal Logistics & Operating System. As well as boosting the efficiency of its operations, full automation under the OneTerminal solution is creating a much safer and cleaner work environment. The load sensing spreaders used in its Automatic Stacking Cranes (ASC) picks up any discrepancies at 99% accuracy and if there is an eccentric load, warning will be sent to the truck drivers. The integrated services from the automation solution also enable VICT to manage multiple kinds of operations through "a single pane of glass"



ANTHONY (TONY) DESIRA General Manager of Operation **Victoria International Container Terminal**



10:15 Morning Refreshment & Networking & Networking

10:30 Fireside Chat: Barriers And Solutions In Realizing **ROI From Port Automation: Experiences from Victoria International Container Terminal**



ANTHONY (TONY) DESIRA General Manager of Operation **Victoria International Container Terminal**



11:00 **Interactive Roundtable Discussion:**

· Port Automation and Upgrades Through Retrofitting: Implementation Challenges and ROI



EUGENE CHEAH General Manager **Business Development Fulton Hogan**



· Smart Port Artificial intelligence (AI) implementation and applications



DENNIS KOEGEBOEHN Partner - Terminal Development & Design **HPC Hamburg Port Consulting**



· Implementing IOT & Big data infrastructure in Smart **Ports**



JILLIAN CARSON-JACKSON Senior Vice President The Nautical Institute



- Blockchain and appointment system in smart port process improvement
- Smart port digital project road-mapping implementation



PRASHANT BHASKAR

Director, National Centre For Ports & Shipping Australian Maritime College, University of Tasmania



AMC

· Tacking talent shortages in Port Digitalization



CWF Industry Advisory Committee (Macquarie University)





MITCH HAWKINS Automation Engineering Manager Qube



MACQUARIE

12:30 **Lunch & Networking**

AUTOMATING PORT TERMINAL OPERATIONS WITH AI, ADVANCED ANALYTICS AND ROBOTICS

13:30 Why AI and Advanced Analytics Will Power The **Next Generation of Fully Autonomous Ports**

14:00 Port of Rotterdam: How Self-Learning Al Helps to Predict Better Vessel Arrival and Berth Planning By **Over 20%**



MONICA SWANSON Business Manager Digital Development Port of Rotterdam International



14:30 **How AGVs and Automated Container Handling** Helps to Boost Efficiencies And Reduce Labour **Costs in Port Operations**

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15:00 Designing Intelligent Traffic Flows with IoTs and Sensor Data Monitoring in Ports



VIC REGINA
Director, Cargo Movement Coordination Centre
Transport for NSW



15:30 Afternoon Refreshment & Networking

16:00 Hamburg Vessel Coordination Centre Case Study:
Reducing Vessel Turn Time and Increasing Port
Capacity with Al Technology, IoT and Autonomous
Trucks



DENNIS KOEGEBOEHN
Partner - Terminal Development & Design
HPC Hamburg Port Consulting



16:30 Panel: How Should Ports Manage The Complexity and Challenges of Integrating Different Automation Systems



DENNIS KOEGEBOEHN
Partner - Terminal Development & Design
HPC Hamburg Port Consulting





JILLIAN CARSON-JACKSON Senior Vice President The Nautical Institute







JILLIAN CARSON-JACKSON
Senior Vice President
The Nautical Institute



17:30 Q&A Session and Closing Remark by Forum Chairperson





Enjoy a glass of champagne whilst networking with other like-minded individuals on topics that are of most interest to you and fellow delegates.







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DAY TWO - 20 OCTOBER 2020

09:00 Highlights of Forum Day 2 Key Sessions by Forum Chairperson



PAUL ZALAI
Founder, Director & Advocate
Freight & Trade Alliance (FTA)



PORT DIGITALIZATION SUCCESS CASE STUDY

09:15 **Digitalisation and Building Ecosystems From a Multipurpose Port Perspective**



LEE JEK SUEN
Vice President of Strategic Planning
Jurong Port



09:45 How Port of Brisbane Is Leveraging Blockchain To Cut Out \$1 Billion Unnecessary Logistics Costs?

Australia's containerized sea cargo supply chains suffer from over \$1 billion of embedded unnecessary costs. Every container shipment in global maritime trade today requires on average approval from 30 disparate organizations and more than 200 document verifications. In fact, the cost of processing documents and information for every container shipment is estimated at more than twice the cost of the transport. Through blockchain, IBM estimates that up to 20% of unnecessary supply chain logistics costs could be cut, resulting in billions of dollars saved.

Australia's first blockchain-powered 'trade community system' that was piloted at the Port of Brisbane will enable digitization of all these flow of trading information and reduce friction for business and cut down supply chain costs. Agreement, process, task and payment can be identified, validated, stored, and shared, all without intermediaries, resulting in tremendous efficiencies and cost savings. This blockchain-led implementation has the potential to alleviate the excessive costs - up to \$450 per container - that the import scene sees due to inefficient manual processes and resistance to change.



CAMERON HALL
General Manager Strategy & Innovation
Port of Brisbane



10:15 Morning Refreshment & Networking & Networking

10:30 Designing Intelligent Trade flows with Data Monitoring beyond the Port Gates



SUE TOMIC
Director & Treasurer
Supply Chain & Logistic Association of Australia





PLANNING FOR FUTURE PORTS INFRASTRUCTURE WITH DIGITAL TWINS AND VR

11:00 How Port of Rotterdam Is Creating the World's Smartest Port with Digital Twin



MONICA SWANSON
Business Manager Digital Development
Port of Rotterdam International



11:30 Enhancing Port Infrastructure Planning and Management with Virtual Reality

EMERGING NEW TECHNOLOGIES AUTOMATING FUTURE PORT OPERATIONS

12:00 Building Australia's Next Generation Logistics
Hub - The melding of Infrastructure, Markets and
Technology



MICHAEL HICKSON
General Manager - Technology & Engineering
Qube



- 12:30 Lunch & Networking
- 13:30 How Terminal Drones Can Drive Further Automation in Port Operations: From Fulfilling Shore Ship Deliveries to Monitoring Traffic Flows, Intelligent Surveillance and Maintenance Inspections

REGIONAL AUSTRALIA PORT AUTOMATION SUCCESS STORIES

- 14:00 2050 Port Vision: How Port of Melbourne Is

 Developing New and Smart Infrastructure to Provide
 Capacity for Operational Flexibility
- 14:30 Staged Evolution From Manual To Automated
 Operations Within Container Terminals: Matching
 Technology With The Human Condition And
 Uncoupled Manual Functions
- 15:00 Afternoon Refreshment & Networking

WORKING TOWARDS A SUSTAINABLE PORT

15:30 Redefining the Role of Port with Digital Ecosystem at Port of Auckland



LAUREN SALISBURY
Chief Information Officer
Port of Auckland



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AUTONOMOUS SHIPS

16:00 Exploring The Limits With Autonomous Ships - What Does The Future Holds?



PETER VAN DUIJN Director ICHCA Australia



16:30 Al in Autonomous Ships, Trust, and Certification



TRISTAN PEREZ
Research Program Lead- Autonomous Systems
Boeing Research & Technology



17:00 The Trust Revolution in Global Trade: Towards High-Trust Blockchain Supply Chains

17:30 Australian Maritime Safety Authority: Regulating Autonomous and Remotely-Operated Vessel In National Waters

AMSA is exploring the challenges in applying existing regulations to new technology. Decisions about autonomous and remotely operated vessel in Australia will be made in line with the principles on safety (people, other vessels and environment) and assurance.



MALCOLM CHRISTIE
Principal Advisor Human Factors
Australian Maritime Safety Authority



18:00 Closing Remarks by Forum Chairman







AUTONOMOUS PORT SITE TOURS

21 OCTOBER 2020 | RADISSON BLU PLAZA HOTEL SYDNEY



SITE TOUR A:

PORT BOTANY AUTOMATED CONTAINER TERMINAL & AUTOMATION TECHNOLOGY

Apart from being safer than conventional ports, automated ports can benefit from productivity increases of up to 35% and operating expense reductions of up to 55%, according to McKinsey research. 80% of shipping leaders expect at least half of all greenfield port projects to be semi- or full automated in the next few years. Get a glimpse of this future in this exclusive tour of Sydney's Port Botany, where autonomous machines have taken over the labor previously done by dockworkers. You will see how automation delivers highly efficient terminal operations 24/7, with less fuel, maintenance costs and human risk.

SITE TOUR B:

WORLD'S FIRST STATE-OF-THE-ART INTERMODAL AUTOMATION AT MOOREBANK LOGISTICS PARK, SYDNEY

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MAKE THE MOST OF ANZ SMART PORTS AND AUTONOMOUS SHIPPING FORUM

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Association Partners



Freight & Trade Alliance (FTA) is the leading representative advocacy body for the international trade sector with a vision to establish a global benchmark of efficiency in Australian border related security, compliance and logistics activities. FTA represents more than 375 businesses including Australia's largest logistics service providers and major importers. On 1 January 2017, FTA was appointed the Secretariat role for the Australian Peak Shippers Association (APSA) which is the peak body for Australia's containerised exporters and importers as designated by the Federal Minister of Infrastructure and Transport under Part X of the Consumer & Competition Act 2010.

For more details, please visit us at: https://www.ftalliance.com.au/



The Nautical Institute is an international representative body for maritime professionals involved in the control of seagoing ships. It provides a wide range of services to enhance the professional standing and knowledge of members, who are drawn from all sectors of the maritime world. Founded in 1972, it has over 50 branches worldwide and some 7,000 members in more than 120 countries. For more information, please visit www.nautinst.org



The Supply Chain & Logistics Association of Australia (SCLAA) is Australia's largest Association for Supply Chain and Logistics professionals and practitioners working in SME's through to large Corporates. Driving a competitive advantage over Australia's Supply Chain & Logistics.

Of the 2.1 million Companies in Australia, almost all have supply chain and logistics functions. We directly run the most supply chain and logistics events across Australia. Additionally, we co-organise joint events with other respected Industry Partners and support selected Industry Conferences.

The SCLAA is a not-for-profit, and member-based organisation, run by volunteers and at our very core is our mission to serve and advance the interests of Supply Chain and Logistics professionals and practitioners in Australia.

For more information, visit https://sclaa.com.au/.





MAKE THE MOST OF ANZ SMART PORTS AND AUTONOMOUS SHIPPING FORUM

Building a Fully Autonomous Port from Terminal to Ground

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Capitalize on this Forum

Do you strive solutions to enhance your ports operations and efficiency in ANZ? Looking for the ideal platform to elevate your professional status and strike key business partnerships?

Leverage our limited sponsorship packages to strengthen your brand reputation through consistent and continual branding awareness and take advantage of the plethora of opportunities with high level decision makers.

Partnering through an event sponsorship will enable you to gain:

- Unparalleled industry exposure
- · Leads generation and meeting arrangements with key decision makers in the ports terminal industry
- Extraordinary brand visibility, increasing brand awareness and preference
- . Long-term business partnerships with leading Business Analytics partners, customers and suppliers

Please contact *Audrey Bright* at +61 (3) 9014 9448 or email <u>audrey@claridenglobal.org</u> to discuss potential sponsorship opportunities or to custom make your own package.

Benefits as Media Partner and Supporting Organization at ANZ Smart Ports and Autonomous Shipping Forum 2020

- Enhance your corporate profile and visibility within your industry Your Company's logo will be emblazoned on our brochures and disseminated to key EV decision makers across ANZ.
- Affiliation with an internationally recognized commercial event organizer

Clariden Global events are widely known and trusted throughout the world for providing best value to senior industry executives. Through partnering with selected media and supporting organizations, we are capable of delivering the highest calibre of expert knowledge and key industry insights to the target market.

If you meet the criteria mentioned above and would like to explore the opportunity to partner with us for **ANZ Smart Ports and Autonomous Shipping Forum 2020**, please *Kevin Young* at +61 3 9909 7310 or email <u>kevin@claridenglobal.org</u>.





ANZ SMART PORTS AND AUTONOMOUS SHIPPING FORUM 2020

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CLARÎDEN

Knowledge for the world business leaders

REGISTRATION PAGE

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Promotional Code (Optional):			
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lob Title: Department:			
elephone:			
Email:			
Forum Package Selected:			
2nd Participant Name (Mr/Mrs/Ms):			
lob Title: Department:			
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Forum Package Selected:			

FORUM FEES Forum Packages Regular Fee INDUSTRY PROFESSIONALS A: 2-day Main Forum (Most Popular) B: 2-day Main Forum + 1-day Autonomous Port Site Tours** (Most Value) AU\$ 2,395

PLEASE NOTE:

- *The forum fee includes lunch, refreshments and forum documentation. Payments are required with registration and must be received prior to the Forum to guarantee your place.
- ** Space in each site tour is limited, registrations will be available on a first come, first served basis. Site tours may subject to changes due to reasons beyond our control.
- *** Content, speakers, timing may subject to changes due to reasons beyond our control.

GROUP DISCOUNTS

Register with your Colleagues Today to Enjoy Group Discount*:

Group discount of 10% for the 2nd participant from the same organization.

For limited time only by 8 April 2020, register 3 participants and the 4th participant will receive a ${\bf complimentary}$ seat.

For 5 or more registrations, please contact Kevin Young at kevin@claridenglobal.org.

Group Discount will only be applicable to the package of the lowest value.

*Only 1 discount scheme will apply. Discount will compound on top of your early bird discount! This offer is valid for a limited time only, till 8 April 2020.

4 WAYS TO REGISTER



Email: admissions@claridenglobal.com



Fax: +61 3 9909 7788



Call: +61 3 9909 7310



Website: www.claridenglobal.com

PAYMENT METHODS

BY CHEQUE / BANK DRAFT:

Made payable to CLARIDEN GLOBAL INTERNATIONAL LIMITED

and mail to: 3 International Business Park, #04-29, Nordic European Centre, Singapore

BY TELEGRAPHIC TRANSFER TO:

Bank Name: Standard Chartered Bank

Bank Code: 7144

Bank Branch Code: 001

Bank Address: 6 Battery Road, #01-01 Singapore 049909

Bank Account No: 0107775042

Bank Account name: CLARIDEN GLOBAL INTERNATIONAL LIMITED

SWIFT Code: SCBLSG22

Please note that all bank charges are to be borne by participants. Please ensure Clariden Global International Limited receives the full invoiced amount.

Note: Please include invoice number on all payment types and your company's name in

your payment instructions for our reference.

CREDIT CARD:

To make payment by credit card, please call our client services hotline at +61 3 9909 7310.

FORUM VENUE AND ACCOMMODATION INFORMATION

Radisson Blu Plaza Hotel Sydney

19 - 21 October 2020

Address: 27 O'Connell St, Sydney NSW 2000, Australia

Phone: +61 2 8214 0000

Website: https://www.radissonblu.com/en/plazahotel-sydney?s_cid=os.apac-AU-blu-

AUSPLAZA-gmb

HOW TO REGISTER AND PAY

An invoice and registration confirmation will be sent within 7 days, please contact us if you have not heard from us within 7 days. Payment can be made by credit card, by bank transfer or by cheque made payable to "CLARIDEN GLOBAL INTERNATIONAL LIMITED".

ALL PAYMENTS MUST BE RECEIVED IN ADVANCE OF THE EVENT.

ACCOMMODATION

Accommodation is not included in the program fee but you will be entitled to use our corporate rate for your accommodation. Information will be sent along with your registration confirmation.

CANCELLATIONS AND SUBSTITUTIONS

Once we have received your booking, the place(s) are confirmed. No refunds will be made for any cancellations, however, program credits of equivalent value only applicable for Clariden Global events will be provided. Credits can only be redeemed for 1 program and is valid for only one (1) year from date of issue.

Substitution with a qualified candidate is allowed by providing at least 5 working days of advance notice to Clariden Global. One time substitution is allowed with no charges. Subsequent substitutions will be charged 10% admin fee.

ALL CANCELLATIONS MUST BE RECEIVED IN WRITTEN FORM

PLEASE NOTE: CLARIDEN GLOBAL INTERNATIONAL LIMITED reserves the right to change the content and timing of the programme, the speakers and the date and venue due to reasons beyond their control. If in the unlikely event that the course is cancelled, CLARIDEN GLOBAL INTERNATIONAL LIMITED will refund the full amount and disclaim any further liability.

ENQUIRIES: If you have any queries about registration or payment please do not hesitate to contact our client services department on +61 3 9909 7310.

<u>PRIVATE DISCLOSURE STATEMENT</u>: Any information provided by you in relation to this event is being collected by CLARIDEN GLOBAL INTERNATIONAL LIMITED and will be held in the strictest confidence. It will be added to our database for the primary purpose of providing you with information about future events and services.

Visit us at www.claridenglobal.com for upcoming events

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