

3RD Digital Hospital & Healthcare Innovations Summit

10 – 12 October 2017, Pullman Melbourne on the Park, Melbourne Augmenting Health:
Towards Better Patient
Outcome, Clinical
Effectiveness

MORE THAN 30 SPEAKERS, INCLUDING:

Bronwyn Le Grice

Managing Director, ANDHealth/
Co-Founder and Health Special Advisor,
BioScience Managers

Christine Giles

CEU

Portland District Hospital

Damian Claydon-Platt

Chief Clinical Information Officer Epworth Healthcare

Professor Erwin Loh

Executive Director, Innovation, Patient Safety & Experience/Chief Medical Officer Monash Health

Heather Grain

Board Member, HL7 Australia Chairperson, HL7 International Terminology Authority

KEY THEMES

Artificial Intelligence in Healthcare

Human-centered design in digital healthcare

Digitization in Rural Health

Strategic interoperability framework

My Health Record Updates & Latest Developments

Internet of Medical Things

Driving Patient's journey through data & technology

AR & Virtualization in Healthcare

leMR strategies and implementation

Transformation into a digital hospital

Advances in Medical Robotics

Navigating the Uncanny Valley: when nurses work with robots











Top Notch Speakers Line-Up

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Featuring C-Level Speakers Line Up



HEATHER GRAIN
Board Member,
Chairperson
HL7 Australia,
HL7 International
Terminology
Authority

CHRISTINE GILES
CEO,
Portland
District Hospital

DEWALD BOTHA
Chief Technology
Officer
Tristar Medical
Group

CHRISTOPHER BAIN
Chief Health
Information Services
Manager
Mercy Public
Hospitals

DAMIAN
CLAYDON-PLATT
Chief Clinical
Information Officer
Epworth Healthcare

RUSSEL WITHERS
Executive
Director, Information
& Performance/Chief
Information
Officer
Footscray Hospital/
Western Health



LISA LEWERS
Co-Founder
Heartbeat Al



PROFESSOR ERWIN LOH Executive Director, Innovation, Patient Safety & Experience/Chief Medical Officer Monash Health



CHRIS GUEST ICT Strategic Manager, ForensiCare Victorian Government



DR TAM C NGUYEN
Executive
Officer of Research
St Vincent's
Hospital



REBECCA BELL, General Manager **Medibank**



DEMOS KROUSKOS
Chief
Executive Officer,
North Richmond
Community Health

DARRIN HACKETT Executive Director, Virtual Care and Innovation Waikato DHB COREY SNELL
Chief Information
Officer
Catholic Healthcare

BRONWYN
LE GRICE
Managing Director,
ANDHealth/
Co-Founder and
Health Special
Advisor, BioScience
Managers



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JEREMY KESTENBERG, Managing Director, **Revita Health for Seniors**



DR ANDREW WALBY, Director (Emergency Medicine), St. Vincent's Hospital



KATIE DOAN, Patient Experience Program Coordinator, Transformation and Quality, Melbourne Health/The Royal Melbourne Hospital



ANNE MENNEN, Director of Development, **Victorian Heart Hospital**



MATIU BUSH, Design Integration Lead, Bolton Clarke



MELISSA BAYSARI, Senior Research Fellow, Centre for Health Systems & Safety Research, Australian Institute of Health Innovation



CHERYL MCCULLAGH, Director of Clinical Integration, The Sydney Children's Hospitals Network



RENEA COLLINS, Clinical Director for eHealth, Metro South Health Service



RENEE CHMIELEWSKI, Director, Consumer Engagement & Volunteer Services, **Austin Health**



SANJOY NAND, Service Manager, Pharmacy & Medication Safety, Middlemore Hospital



CHRISTOPHER KOMMATAS, Research Innovation Manager/ Accelerator Program Director, Melbourne Health



ADRIAN HUTCHINSON, Chief Nursing & Allied Health Information Officer, Royal Children's Hospital, Melbourne



LIAM MCGUIRE, Executive Director (Healthcare), Opaque Multimedia



ASSOC PROFESSOR SONJA
PEDELL, Director, Future Self &
Design Living Lab, Swinburne
University



IRESHA HERATH, General Counsel, Western Health



ROD SPRENGER, Technology Program Manager, Victorian Heart Hospital



SHARON WALSH, Director, Outpatient Transformation, The Royal Melbourne Hospital



ALASTAIR MAH, Chief Medical Officer, Barwon Health & University Hospital Geelong Surveyor, Australian Council on Healthcare Standards



PATRIK HUTZEL, Director, Intensive Care at Home



DR SANDEEP REDDY, Deputy Director (MBA Healthcare Management), School of Medicine, Deakin University



ROSS HARDY, Founder, Advuvo



DR SHYAMAN MENON, Clinical Director, Emergency Services, Frankston Hospital, Peninsula Health



KAREN HOOPER, Managing Director, Primaxis



DAVID PERRY, National Sales Manager ANZ – Healthcare Division, **Peacock Bros**



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CHRISTOPHER ARNOLD,

Executive Director, Skin & Cancer Foundation Chairman, **Human Variome Project International**



NAOMI DOBROFF,

Chief Nursing Information Officer, **Monash Health**



ANDREW SAUNDER, Health Chief Information Officer, Department of Health and Human Services,



MICHAEL KENIHAN, General Manager/Director, Melbourne Stem Cell Centre



NICHOLAS OPIE, Chief Technology Officer, SmartStent/University of Melbourne



DR YANG LI, Data Scientist (Health), **AI Sydney**

Unbeatable Reasons why this is an uniquely different Must-Attend Healthcare Summit of the Year:

- 1. Fresh, novel, first-time topics directly relevant to hospital efficiency, clinician effectiveness and positive patient outcomes
- 2. At one singular platform, meet with CEOs, Managing Directors, CIOs, CTOs, Directors, Clinicians, Nursing Experts, Technology Leaders, Investors and all key decision makers in the whole healthcare ecosystem
- 3. Practical real-situation best practice experience to be liberally shared, no motherhood statements, with many successful digital health case studies
- 4. Take the front seat as new Healthcare Technologies are being rolled out, discovered and beta-tested for final clinical adoption
- 5. How digital health models would have to change, with the full application of human centered design and real-life user experience, with good patience outcomes as the goal, in applying technology to models of care





Make the most of THE 3RD DIGITAL HOSPITAL & HEALTHCARE **INNOVATIONS SUMMIT**

Augmenting Health: Towards Better Patient Outcome, Clinical Effectiveness

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2016 Summit More than 150 delegates:

- Nib Health Funds Limited
- Gold Coast Hospital & Health Service
- Western Sydney Local Health District
- Siemens Healthineers
- University of Otago

- Australian Health Design Council
- The George Institute for Global Health
- Dell Inc.
- St Vincent's Health Australia
- Calvary Healthcare

and many more

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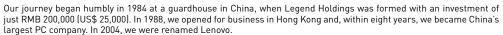
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TOLMAR Australia is delighted to be supporting the 3rd Digital Hospital & Healthcare Innovations Summit.

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Do you have solutions to help enhance patient outcome & clinician effectiveness? For Managing Partners and Partners, this Summit provides an unprecedented opportunity to tap on to new clients. Looking for the ideal platform to raise your profile and to increase your ROI?

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DAY ONE - 10 OCTOBER 2017

09:00 Welcome Remarks by Clariden Global

Conference Chairman:

Dr Damian Claydon-Platt, Chief Clinical Information Officer, **Epworth Healthcare**

09:05 De-risking Investment in Digital Health technologies and overcoming the barriers to commercialization of digital health technologies

Bronwyn Le Grice, Managing Director, ANDHealth, Australia's National Digital Health Initiative

09:40 Overcoming the Challenges of Inter-Operability in Digital Healthcare and Standards

Heather Grain

Board Member, **HL7 Australia**Chairperson, **HL7 International Terminology Authority**International Standards Organisation TC215 (Health Informatics) Semantic Content Expert
Technical Advisor to the Governments of India and Brazil on

10:10 Morning Refreshments

10:40 Opportunities for New Investments in Healthcare, Digital Health and Health-Tech: Perspectives from CEO, Investors, Incubators, Business Collaborators, Hospitals

- New Opportunities & Challenges in financing new healthcare projects and business
- Pricing framework for public hospital services
- Looking at how health records and data can be the center of a policy targeting new healthcare investments and state economic development
- Case studies of concrete initiatives in new healthcare investments, and their impact on developing new health initiatives
- Affordable healthcare and insurance
- Innovation in the digital and health space
- How can private health insurance reshape healthcare delivery for improved health outcomes?
- Changes in future funding arrangements
- Commercialization of Medical & Healthcare Research: Business & Industry Collaboration Opportunities & Strategies
- From Lab to Ward: Translational medicine in practice
- Optimizing ROI in healthcare investments
- Health Policy Evolution, Strategy Design and Healthcare Innovation

Dr Tam C Nguyen, Executive Officer of Research, St Vincent's Hospital

Christopher Kommatas, Research Innovation Manager/ Accelerator Program Director, **Melbourne Health** Rebecca Bell, General Manager, Medibank

Bronwyn Le Grice, Managing Director, **ANDHealth**/Co-Founder and Health Special Advisor, **BioScience Managers**

Alastair Mah, Chief Medical Officer, Barwon Health & University Hospital Geelong, Surveyor, Australian Council on Healthcare

11:20 Healthcare & Hospital Senior Management Forum

- What's next for healthcare and where do we see ourselves in 15-20 years?
- Current and recently completed digital hospital projects
- The challenge of achieving optimal patient care outcomes & delivering new models of care
- Managing disrupting technologies in medicine
- Delivering cost-effective healthcare services
- Thinking outside the box
- The Whole-of-Health Approach
- Implementing transformative strategies that work
- The medical doctor's perspective of digital healthcare
- Transforming healthcare for seniors & community health
- Regulatory & Legal Challenges in the Healthcare sector
- Sector focus: The use of Technology in Emergency Medicine

Christine Giles, CEO, Portland District Hospital

Demos Krouskos, Chief Executive Officer, **North Richmond Community Health**

Jeremy Kestenberg, Managing Director, Revita Health for Seniors

Dr Andrew Walby, Director (Emergency Medicine), St. Vincent's Hospital

Iresha Herath, General Counsel, Western Health

Cory Snell, Chief Information Officer, Catholic Healthcare

Dr Shyaman Menon, Clinical Director, Emergency Services, **Frankston Hospital, Peninsula Health**

Dr Sandeep Reddy, Deputy Director (MBA Healthcare Management), **School of Medicine, Deakin University**

Christopher Arnold, Executive Director, Skin & Cancer Foundation Chairman, **Human Variome Project International**

12:10 The rise in demand & costs for translation services and how to bring in Cost Effective Measures

Karen Hooper, Managing Director, **Primaxis**





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12:30 Networking Luncheon

14:00 Driving Patient's Journey and Experience through Data and Technology

- Patient Journey Modelling Improving Patient Flows
- Improving operational management (especially where changes have resulted from partnering with consumers)
- Reducing Medication Errors and Patient Safety in Hospitals
- ICT initiatives that demonstrate sustainable patient flow improvements
- Strategies and challenges in patient engagement
- Contingency planning, protocols including scalability of escalation/surge responses
- Utilising hospital avoidance strategies to mitigate demand
- Digital referral channels: Protocols for reassigning patients offsite for non-acute care
- Strengthening the discharge process
- Embed clinical governance to improve patient outcomes and care
- Improve the flow of information to better identify deficiencies of care
- Apply innovative patient-centered models for quality and safety excellence
- Strengthen clinician engagement and communication during handover
- Quality improvement activities towards medication safety interventions
- Understanding what part of the patient journey and therefore benefit realisation is actually attributable to a digital health record rather than the current motherhood type benefits that rely on actions as a result of information visibility not just that a risk assessment was completed

Katie Doan, Patient Experience Program Coordinator, Transformation and Quality, Melbourne Health/The Royal Melbourne Hospital

Renee Chmielewski, Director, Consumer Engagement & Volunteer Services, Austin Health

Sharon Walsh, Director, Outpatient Transformation, **The Royal Melbourne Hospital**

14:45 Case Study: How an existing healthcare outfit transform itself into a successful Digital Hospital

- Understanding the complexity of a Digital Hospital
- Learning from failed initiatives
- System transformation with limited resources
- Defining digital strategy and implementation: challenges to overcome and options
- · Clinical engagement in digital health

Chris Guest, ICT Strategic Manager, ForensiCare, Victorian Government

15:30 Afternoon Refreshment & Networking

15:45 Case Study of the Clinical & ICT Journey of a new Heart Hospital

- Planning and developing a heart hospital
- Future-proofing for capacity growth and new paradigms of care
- Strategy for clinical transformation
- Planned technology, HIMSS 6 aspirations
- Integrating eHealth solutions in design

Anne Mennen, Director of Development, Victorian Heart Hospital

Rod Sprenger, Technology Program Manager, Victorian Heart Hospital

16:30 Case Study of Digitization in Rural Health

How to strategize digital health for better patient outcomes for the regional and rural communities

Dewald Botha, Chief Technology Officer, Tristar Medical Group

17:00 Closing Remarks

17:15 Champagne Cocktail Networking Session (Sponsorship Opportunity Available)



Enjoy a glass of champagne whilst networking with other likeminded individuals on topics that are of most interest to you and fellow delegates.



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DAY TWO - 11 OCTOBER 2017

09:00 Chairman's Welcome Remarks

09:05 Human Centered Design and User Experience in applying technology to models of care and how those models have to change

Matiu Bush, Design Integration Lead, Bolton Clarke

09:45 Usability and User Experience of software based healthcare technology

- Integrating clinician concerns and requirements in the digitization process
- Educating clinicians about what to ask for when it comes to usability and user experience
- Consulting with end-user clinicians to ensure systems and processes meet needs
- Enhancing clinician understanding of technology and addressing their negative experiences with technology
- Setting benchmarks for end-user functionality and driving optimal clinician experience

Christopher Bain, Chief Health Information Services Manager, **Mercy Public Hospitals**

10:15 Design challenges for the next generation of computerised decision support

- Computerized decision support (CDS) has the potential to improve safety and efficiency of care
- CDS is a deceptively simple concept and getting it right is a major challenge
- Ongoing evaluation of CDS is critical to ensure that it remains usable and useful

Melissa Baysari, Senior Research Fellow, Centre for Health Systems & Safety Research, **Australian Institute of Health Innovation**

10:45 Morning Refreshments

11:00 Health Informatics: Enabling Better Care

- Drivers of Change
- Clinical Transformation at the Coalface
- The Digital Divide

Damian Claydon-Platt, Chief Clinical Information Officer, Epworth Healthcare

11:20 Healthcare CIO & IoT Forum

- Technological Innovation and the Future of Medicine
- From legacy systems to new tech: the transformation journey and implications for adoption
- Design challenges for the next generation of computerized decision support
- Internet of Things and sensing as a service
- Connected devices for Healthcare
- Proof of Concept for new Health-Tech startups, integrating into the hospital & healthcare ecosystems
- Evaluating for the right vendors/suppliers
- Reverse thinking: allowing business transformation to drive IT initiatives
- Driving SMD (Secure Message Delivery) interoperability
- Longitudinal patient record integration
- Developments on the "My Health Record" Program & the National Digital Health Plan

Damian Claydon-Platt, Chief Clinical Information Officer, Epworth Healthcare

Russel Withers, Executive Director, Information & Performance/Chief Information Officer, Footscray Hospital

Andrew Crawford, Director, Primary & Community Care Services, Advisory Director, ACS Foundation

Dewald Botha, Chief Technology Officer, Tristar Medical Group

Adrian Hutchinson, Chief Nursing & Allied Health Information Officer, **Royal Children's Hospital, Melbourne**

Naomi Dobroff, Chief Nursing Information Officer, Monash Health

Andrew Saunder, Health Chief Information Officer, Department of Health and Human Services, Victoria (invited)

12:10 The Future of Medicine and Technological Innovations

- The Future of Medicine and Technological Innovation
- On the ground clinical experience
- Real world constraints
- The Future of Stem Cell Research & Applications
- · Inclusiveness and patient safety

Professor Erwin Loh, Executive Director, Innovation, Patient Safety & Experience/Chief Medical Officer, **Monash Health**

Michael Kenihan, General Manager/Director, Melbourne Stem Cell Centre

12:30 Presentation by Senior Management, Siemens Healthcare





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12:40 The Importance of Patient Identification and Standards

David Perry, National Sales Manager ANZ – Healthcare Division, **Peacock Bros**



12:50 Lunch and Networking

13:45 Interactive Sessions:

Advances in Medical Robotics

- Use of robotics in revolutionizing Medical Robotics & Bionics healthcare delivery
- Robotics in the surgical theatre
- Soft robotics for aftercare therapy
- Robotic-human physio for seniors?
- Automation cost and acceptance
- Latest developments in Vascular Bionics

Nicholas Opie, Chief Technology Officer, SmartStent/ University of Melbourne

Jeremy Kestenberg, Managing Director, Revita Health for Seniors

14:15 Advances in Medical Virtualization, Healthcare AR/VR & Telemedicine

- Advent of Virtualization & AR in healthcare
- Beyond telehealth to virtualizing care
- The national move to facilitate digital access through health care homes
- Connected care: linking health and social care into the home
- Tele-surgery pilot projects
- Case study: AR in RCH, Melbourne
- Case Study of Astronaut Health & VR, in collaboration with NASA, USA

Darrin Hackett, Executive Director, Virtual Care and Innovation, Waikato DHB

Liam McGuire, Executive Director (Healthcare), Opaque Multimedia

14:45 Advances in Artificial Intelligence, Deep Learning: Disruptive Technology & Big Data in Healthcare

- Data analytics is now a key pillar of digital health
- Smart clinical decisions and big data
- Leveraging clouding computing and deep learning for wider accessibility of advanced diagnostics
- Leveraging care pathways to deliver better outcomes

- Clinical decision support systems in Hospitals
- Al for Healthcare and Hospital Operations
- Emotive AI for therapeutic care
- Artificial intelligence will be a key enabler of digital health capabilities
- Disruptive Technology for Chronic Disease Management

Dr Yang Li, Data Scientist (Health), Al Sydney

Lisa Lewers, Co-Founder, Heartbeat Al

Ross Hardy, Founder, Adyuvo

and other invited Al/Analytics experts

15:15 Nursing Leadership and Technological Changes

- Developing Nursing Leadership programs
- Real-time monitoring of prospective gaps in mandatory risk assessments
- The adept use of nursing information and data
- Integrating patient care
- Infection prevention in the wards
- Managing nursing shortage and talent management challenges
- Intensive Home Care Telehealth & Remote Monitoring

Christine Giles, CEO, Portland District Hospital

Cheryl McCullagh, Director of Clinical Integration, The Sydney Children's Hospitals Network

Patrik Hutzel, Director, Intensive Care at Home

15:45 Advances in Pharma Practice

• ADMs in Pharma & Clinical Practice

Sanjoy Nand, Service Manager, Pharmacy & Medication Safety, Middlemore Hospital

16:15 Afternoon Refreshment & Networking

16:30 Case Study of an Integrated electronic medical record (ieMR) strategy and implementation

Renea Collins, Clinical Director for eHealth, Metro South Health Service



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17:00 Case Study of Co-Designing the "Waiting Room of the Future" with Staff and Patients

Assoc Professor Sonja Pedell, Director, Future Self & Design Living Lab, **Swinburne University**

17:30 Healthcare of the Future Panel Discussion

- Healthcare solutions of the future need to focus on prevention rather than cures
- Patient specific devices and the future development of bespoke healthcare
- From predictive analytics to prescriptive analytics?

Invited Speakers of the Summit

18:00 Closing Remarks & End of Day 2













Post Summit Seminar & Hospital Tour

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DAY THREE - 12 OCTOBER 2017

Workshop Timetable: Post Summit Seminar will run from 9.00 – 12.30 with mid morning and luncheon breaks. Hospital Tour will run from 14:00 – 17:00 with a mid afternoon refreshment break. Registration begins 30 minutes before post summit seminar and hospital tour commence.

Post Summit Seminar: 09:00 - 12:30 (Sponsorship Opportunities Available)

Leading Change in Connected Health & Optimizing Digital Technology Solutions in Healthcare

Led by **Darrin Hackett,** Executive Director, Virtual Care and Innovation, **Waikato DHB**. Under Darrin's leadership, Waikato DHB won the IDC Award for Connected Health in the IDC Awards recently for its SmartHealth Initiative. From 2007 to 2015, he was Chief Information Officer for a number of DHBs in New Zealand, and prior to that, an ICT expert with IBM.

By: Darrin Hackett, Executive Director, Virtual Care and Innovation, CD Thames Hospital, CD Virtual Healthcare, Waikato DHB

Hospital Tour: 14:00 - 17:00 (Sponsorship Opportunities Available)

Visit to Royal Children's Hospital, Parkville, Melbourne

Hospital Tour & Presentation on RCH's Digital Journey on Becoming a HIMSS Level 6 Hospital.

By: Adrian Hutchinson, Chief Nursing & Allied Health Information Officer, Royal Children's Hospital, Melbourne





Welcome to the THE 3RD DIGITAL HOSPITAL & HEALTHCARE INNOVATIONS SUMMIT

Augmenting Health: Towards Better Patient Outcome, Clinical Effectiveness

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WHO YOU WILL MEET:

Industries/Sectors:

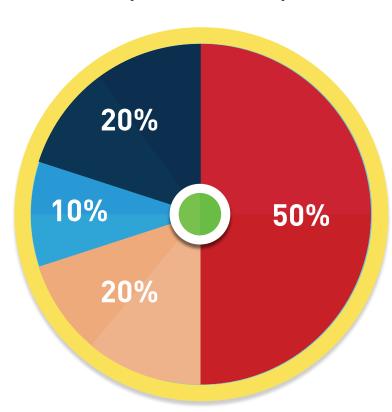
- Public Hospitals
- Private Hospitals
- Local Area Health Services
- Aged Care Facilities
- Primary Care & Allied Care
- Federal Government Departments
- State & Territory Government Departments
- Health ICT Software and Technology Providers
- ICT Consultants
- Medical Centres
- Nursing Homes
- Community Hospitals
- Indigenous & Rural Health
- Healthcare Investors & Angels
- Health Start-Ups & Unicorns
- Healthcare Insurance
- Pharmaceuticals
- Medical Specialties
- Medical Tech/Devices/Diagnostics/Equipment/IoT/ AR/AI/Robotics
- Healthcare Consultants
- Cybersecurity Solution Providers/Quantum Tech
- Healthcare Lawyers

In the Roles of:

C-Level/VPs/Directors/Heads/MDs/GMs/Managers/ Specialists/Leads

- eHealth
- Medical/Health Information
- Clinical Applications & Technology
- Nursing
- Physiotherapy
- Healthcare IT
- Healthcare Investment
- Corporate Development
- Clinical Operations
- Strategy
- Project Management
- Facilities Management
- Procurement and Administration
- Innovation
- Design
- Technology Lead
- Patient Experience
- Clinical Integration
- Virtualization/AR
- Telehealth
- Cybersecurity
- Research
- Transformation & Change
- New Investments
- Artificial Intelligence
- Business Intelligence

Seniority Level of Participants



Seniority Level: 75% of Participants will be Director Levels & Above

- Board / C-Level / President / Director / MD 20%
- VP / Director 50%
- Manager 20%
 - Head of Departments 10%



Summit Highlights

10 - 12 OCTOBER 2017 | PULLMAN MELBOURNE ON THE PARK, MELBOURNE

GOOD REASONS TO JOIN US THIS OCTOBER AT THE 3RD DIGITAL HOSPITAL & HEALTHCARE INNOVATIONS SUMMIT

Receive Updates on the Long-Term
Healthcare Plans and Digital Health
Strategies from the Federal Government
and the Victorian State Government

Understand how to manage chronic diseases of ageing through technology and bespoke healthcare solutions for seniors

Track the evolving role and advances in digital hospitals and learn how you can steadily redesign the delivery of healthcare in Australia & New Zealand

Recognize the critical need of cybersecurity, in the wake of new ransomware and other hackings

9

Discover new healthcare investment opportunities and the latest technologies to improve healthcare provision and stay relevant with the changing healthcare scenario

Quantify how investments in digital technology can translate into measurable improvements for better patient outcome, safety and the health professionals' effectiveness

4

Learn from hospitals that have taken the successful digital path to deal with unexpected challenges encountered, but still achieving sustainable healthcare delivery with improved ROI

Network and forge new collaboration with many CEOs and other high-level and C-level decision-makers



Develop a more complete whole-of-health approach that involves all stakeholders in the healthcare of the future value chain and speed up the change management process

Redefine patient engagement through care and optimizing patient journey via digital platforms



3RD DIGITAL HOSPITAL & HEALTHCARE INNOVATIONS SUMMIT

10 - 12 October 2017 | Pullman Melbourne on the Park

CLARÎDEN

Knowledge for the world business leaders

REGISTRATION PAGE

Telephone:

Job Title:

Job Title:

Email:

Telephone:_

Job Title:_

Email:

Telephone:

Email:

Telephone:

Summit Package Selected:

Summit Package Selected:

Summit Package Selected: _

Summit Package Selected: ___

4th Participant Name (Mr/Mrs/Ms):

3rd Participant Name (Mr/Mrs/Ms): ___

2nd Participant Name (Mr/Mrs/Ms): _

Email:

lease complete this section.	
Booking Contact (Approving Ma	anager) Mr/Mrs/Ms:
Job Title:	Department:
Telephone:	Fax:
Email:	
Address:	
	Postal Code:
I would like to receive more Global coporate rate.	information on hotel accommodation using Clariden
romotional Code (Optional):	
lease register the following par	ticipant(s) for this Summit
Please tick to select your Sumn	nit packages. You may tick more than one.)
st Participant Name (Mr/Mrs/Ms)	:
ob Title:	Department:

Fax:

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Department:

____ Fax:__

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SUMMIT FEES Early Super Early Final Early **Bird Fee Bird Fee** Bird Fee (If payments and (If payments and (If payments and Regular Summit Packages registrations are registrations are registrations are received by received by received by 18 Jul 2017) 15 Aug 2017) 12 Sep 2017) For Hospitals, Clinics, Government: A: 2-Day Summit Only AU\$1,795 AU\$1,995 AU\$2,095 AU\$2,195 (Most Popular Option) B: 2-day Summit + Post Summit AU\$2,295 AU\$2,495 AU\$2,595 AU\$2,695 Seminar & Hospital Tour C: Post Summit Seminar & AU\$995 **AUD 995 AUD 995 AUD 995** Hospital Tour Vendors and Solution Providers D: 2-Day Summit Only AU\$2,295 AU\$2,595 AU\$2 695 AU\$2,495 (Most Popular Option) E: 2-day Summit + Post Summit AU\$2,795 AU\$2.995 AU\$3.095 AU\$3.195 Seminar & Hospital Tour

<u>PLEASE NOTE</u>: The summit fee includes lunch, refreshments and conference documentation. Payments are required with registration and must be received prior to the summit to guarantee your place.

GROUP DISCOUNTS

Register with your Colleagues Today to Enjoy Group Discount*:

Group discount of 10% for the 2nd participant from the same organization.

For limited time only by 12 September 2017, register 3 participants and the 4th participant will receive a complimentary seat.

For 5 or more registrations, please contact Kevin at kevin@claridenglobal.org

*Only 1 discount scheme will apply. Discount will only be applicable to the package of the lowest value. Discount will compound on top of your early bird discount!

4 WAYS TO REGISTER



Email: admissions@claridenglobal.com



Fax: +61 3 9909 7788



Call: +61 3 9909 7310



Website: www.claridenglobal.com

PAYMENT METHODS

BY CHEQUE / BANK DRAFT:

Made payable to CLARIDEN GLOBAL INTERNATIONAL LIMITED

and mail to: 3 International Business Park, #04-29, Nordic European Centre, Singapore 609927.

BY TELEGRAPHIC TRANSFER TO:

Bank Name: Standard Chartered Bank

Bank Code: 7144

Bank Branch Code: 001

Bank Address: 6 Battery Road, #01-01 Singapore 049909

Bank Account No: 0107775042

Bank Account name: CLARIDEN GLOBAL INTERNATIONAL LIMITED

SWIFT Code: SCBLSG22

Please note that all bank charges are to be borne by participants. Please ensure Clariden Global International Limited receives the full invoiced amount.

Note: Please include invoice number on all payment types and your company's name in your payment instructions for our reference.

CREDIT CARD:

To make payment by credit card, please call our client services hotline at +61 3 9909 7310.

CONFERENCE VENUE AND ACCOMMODATION INFORMATION

Pullman Melbourne on the Park, Melbourne

10 - 12 October 2017

192 Wellington Parade, Melbourne VIC 3002, Australia

Tel: +61 3 9419 2000

Website: http://www.pullmanonthepark.com.au/

HOW TO REGISTER AND PAY

An invoice and registration confirmation will be sent within 7 days, please contact us if you have not heard from us within 7 days. Payment can be made by credit card, by bank transfer or by cheque made payable to "CLARIDEN GLOBAL INTERNATIONAL LIMITED".

ALL PAYMENTS MUST BE RECEIVED IN ADVANCE OF THE EVENT.

ACCOMMODATION

Accommodation is not included in the program fee but you will be entitled to use our corporate rate for your accommodation. Information will be sent along with your registration confirmation.

CANCELLATIONS AND SUBSTITUTIONS

Once we have received your booking, the place(s) are confirmed. No refunds will be made for any cancellations, however, program credits of equivalent value only applicable for Clariden Global events will be provided. Credits can only be redeemed for 1 program and is valid for only one (1) year from date of issue.

Substitution with a qualified candidate is allowed by providing at least 5 working days of advance notice to Clariden Global. One time substitution is allowed with no charges. Subsequent substitutions will be charged 10% admin fee.

ALL CANCELLATIONS MUST BE RECEIVED IN WRITTEN FORM

<u>PLEASE NOTE</u>: CLARIDEN GLOBAL INTERNATIONAL LIMITED reserves the right to change the content and timing of the programme, the speakers and the date and venue due to reasons beyond their control. If in the unlikely event that the course is cancelled, CLARIDEN GLOBAL INTERNATIONAL LIMITED will refund the full amount and disclaim any further liability.

ENQUIRIES: If you have any queries about registration or payment please do not hesitate to contact our client services department on +61 3 9909 7310.

<u>PRIVATE DISCLOSURE STATEMENT</u>: Any information provided by you in relation to this event is being collected by CLARIDEN GLOBAL INTERNATIONAL LIMITED and will be held in the strictest confidence. It will be added to our database for the primary purpose of providing you with information about future events and services.

Visit us at www.claridenglobal.com for upcoming events

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