

2ND INSURTECH, BIG DATA ANALYTICS & DISRUPTIVE INNOVATION FORUM

TRANSFORMING THE FUTURE OF INSURANCE TODAY

MONDAY, 4 DECEMBER: PRE FORUM WORKSHOP AND INSURTECH INNOVATIONS SHOWCASE

TUESDAY, 5 DECEMBER: MAIN FORUM DAY 1

WEDNESDAY, 6 DECEMBER: MAIN FORUM DAY 2

VENUE: SHERATON ON THE PARK, SYDNEY

30+ SPEAKERS | **10+ INSURTECH INNOVATIONS SHOWCASE** | **30+ TOPICS SESSION**

Disruptive Innovations
Rising From InsurTech

Big Data and Analytics in
Underwriting, Loss
& Claims

Data Analytics in
Driving CX

Product and Pricing
Innovation in Insurance

Future of IoT in
Transforming Insurance

Telematics Usage-Based
Insurance

AI to Enhance Claims
Assessment, Fraud
Prevention and
Coverage Validation

Future of Insurance
in Mobile

Blockchain + Emerging
Technology that
Redefines Efficiency

AUSTRALIA'S LEADING INSURTECH AND BIG DATA ANALYTICS EVENT

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THE FORUM AT A GLANCE

REGISTER BY
11 SEPTEMBER 2017
TO SAVE UP TO AU\$400!

PRE FORUM WORKSHOP AND INSURTECH INNOVATIONS SHOWCASE: MONDAY, 4 DECEMBER 2017

PRE FORUM WORKSHOP

- Empowering Customer Retention and Acquisition with Insurance Analytics

INSURTECH INNOVATIONS SHOWCASE:

- Platform for InsurTech start-ups to pitch their ideas and innovations to investors and how it would benefit in reshaping the insurance landscape
- Mind-blowing presentation, demonstration, panel discussion and fireside chats that discuss on new opportunities in improving customer service delivery, generate deeper risk underwriting and predict losses and enable sophisticated operational capabilities
- Explore different benefits from the InsurTech landscape from different categories such as aggregator, insurance management, tied agent, peer-to-peer and sales tools

MAIN FORUM DAY 1: TUESDAY, 5 DECEMBER 2017

- **The rising of InsurTech and disruptive innovations** that impact the Australia Insurance landscape
- Strategies, solutions and challenges in **investing in InsurTech**
- **New InsurTech Innovation Showcase**
- Discussion on **legal and regulatory challenges**
- Build a solid platform in improving underwriting, loss valuation, claim management, product & pricing innovation and customer experience through the **advantage of Big Data Analytics**
- **Panel Discussion:** How incumbent insurers should drive internal innovations

MAIN FORUM DAY 2: WEDNESDAY, 6 DECEMBER 2017

- Insights on **the future of IoT** in transforming the next generation of Insurance
- The development and **benefits of Telematics Usage-Based Insurance (UBI)**
- Discover how new technologies such as **drones, artificial intelligence and Blockchain technology** that redefine the insurance business
- Creating **seamless customer engagement** through the emerging mobile trends

INTRODUCING KEYNOTE SPEAKERS OF THE FORUM



Vanessa Dobson
(Chairperson)
Head of Research and
Development
Munich Re



Dan Taylor
General Manager, Innovation
TAL Life



Brenton Charnley
CEO & Co-Founder
Insurtech Sydney



Mike Emmett
Group Chief Executive Officer
Cover-More Group



Peter Tilocca
Chief Underwriter
ANZ



Bert Bakker
Chief Operating Officer -
Actuarial and Analytics
Youi Insurance



Ron Arnold
Managing General Partner of IAG
Firemark Ventures
IAG



Eoghan Trehy
National Head of Insurance Broking
Macquarie Group

2ND INSURTECH, BIG DATA ANALYTICS & DISRUPTIVE INNOVATION FORUM

With international key experts including:



Vanessa Dobson
(Chairperson)
Head of Research
and Development
Munich Re



Robert Kinkade
(Chairperson)
Co-Founder
CX360



Brenton Charnley
CEO & Co-Founder
Insurtech Sydney



Dan Taylor
General Manager,
Innovation
TAL Life



Ron Arnold
Managing General
Partner of IAG
Firemark Ventures
IAG



Mike Emmett
Group Chief Executive
Officer
Cover-More Group



Peter Tilocca
Chief Underwriter
ANZ



Simon Beitz
Former Head of
Innovation Labs
Suncorp



Bert Bakker
Chief Operating Officer -
Actuarial and Analytics
Youi Insurance



Scott Lindsay
Head of Supply
Chain
IAG



Eoghan Trehy
National Head of
Insurance Broking
Macquarie Group



Samantha Clarke
Co-Founder and
Director
Advice RegTech

2ND INSURTECH, BIG DATA ANALYTICS & DISRUPTIVE INNOVATION FORUM

With international key experts including:



Jeffrey Gonlin
Head of Underwriting
and Product
Development
Emergence



Dr. Tony Carter
Chief Underwriting
Officer, Risk Analyst
and Statistician
SLE Worldwide



Brian Siemsen
Managing Director &
CEO
Claim Central
Consolidated



Jon Tindall
Consultant
Finity Consulting



Michael FitzGibbon
Managing Partner
The Waterman
Partnership Pty Ltd
Founder
Poss-E



Daniel Breese
General Manager
of Business
Development
AS White Global



Shane Devlin
General Manager of
Technology
EML



Niki Ariyasinghe
Director Of
Partnerships
R3



Hugo O'Connor
Head of Innovation
Bit Trade Australia
Pty Ltd



Luke Warner
Co-Founder
OneClaim



James Ward
Managing Director
Epistemology



Tim Ryan
Founding Partner
Innovior



Paul Muir
Director
Compliance
Advocacy Solutions
Pty Ltd

2ND INSURTECH, BIG DATA ANALYTICS & DISRUPTIVE INNOVATION FORUM

MONDAY, 4 DECEMBER 2017, 2:00PM - 5:30PM

InsurTech Innovations Showcase

SEE INNOVATION IN ACTION WITH 10+ INSURTECH STARTUP DEMOS 2:00pm - 5:30pm, 4th December 2017

With the high demand from the Australian insurers in looking for new innovations to improve their customer service delivery, generate deeper risk underwriting and predict losses and enable sophisticated operational capabilities, more InsurTech startups have leveraged this opportunity to assist in addressing such challenges.

Join this mind-blowing session to discover how InsurTech startups are able to lift your business differently through its disruptive innovation. Be enlightened by demonstrations from InsurTech startups below to unlock the growing opportunity in your organization.

Catch the future of insurance in real-time with an exciting agenda built around business challenges and innovative solutions. From keynote speeches to fireside chats, panels, showcases, startup pitches, and users cases from entrepreneurs and insurance professionals within the InsurTech ecosystem, join us in the groundbreaking session focused on insurance & technology.

InsurTech Speakers:



Vanessa Dobson
(Chairperson)
Head of Research and
Development
Munich Re



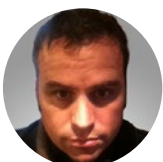
Dr Catriona Wallace
CEO & Founder
Flamingo Venture



Gilberto Spencer
CEO
MyClaimMate



Michael Graham
CEO
Mercurien



Ben Webster
Co Founder
Insured by Us



Chris Bayley
CEO & Founder
Cover Genius



Brian Siemsen
Managing Director
& CEO
Claim Central
Consolidated



Michael FitzGibbon
Managing Partner
The Waterman
Partnership Pty Ltd
Founder
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2ND INSURTECH, BIG DATA ANALYTICS & DISRUPTIVE INNOVATION FORUM

Transforming the Future of Insurance Today

4 - 6 DECEMBER 2017 | SHERATON ON THE PARK, SYDNEY

2016 PAST PARTICIPATING COMPANIES

The inaugural **Insurance Analytics, Predictive Insights And Big Data Forum** held in September 2016 was a resounding success, with over 100+ top tier insurance companies coming together for meaningful exchange to catalyze Australia insurance analytics development.

COMPANIES

- AIA Australia
- Aon
- Aurec
- Bravura Solutions
- Brightside
- Bupa Australia
- Capricorn Mutual Management
- Catholic Church Insurance
- CommInsure
- Commonwealth Bank
- of Australia
- Crombie Lockwood (NZ) Ltd
- Defence Health
- EYC3 Business Solutions Pty Ltd
- Financial Ombudsman Service (FOS) Australia
- Finity Consulting Pty Limited
- Gallagher Bassett NZ Ltd
- Hbf
- IAG
- icare
- Independent Consultant
- Insurance Commission of WA
- Konekt
- Liberty International Underwriters
- MarkLogic
- MLC
- MLC | National Australia Bank Limited
- Munich Re
- NAB/MLC
- Pet
- Qsuper Limited
- RAC Insurance Pty Ltd
- REST Industry Super
- Right2Drive Pty Ltd
- Rightship Pty Ltd
- Sovereign Insurance Ltd
- TAL
- TAL Limited
- Teachers Health
- Toyota Financial Services
- WorkCover Queensland
- YOU! Insurance
- Zurich Financial Services

JOB TITLES

- Account Executive
- Actuarial Analyst
- Actuarial Consultant, Actuarial Data Insights & Analytics
- Actuarial Manager
- Actuary
- Application Manager
- Architecture and Solutions Lead
- BI Developer
- BI Manager
- Business Information Team Leader
- Business Initiatives Manager
- Business Intelligence Analyst
- Business Intelligence Technical Lead
- Business Partner in Insurance
- Business Support Manager
- Chief Financial Officer
- Chief Information Officer
- Client Development Manager
- Client Director
- Compliance Analyst, Code Compliance & Monitoring
- Consultant
- Data & Analytics Manager
- Data Analyst
- Director Data BI & Analytics
- Executive Manager, Pricing & Analytics
- General Manager - Insurance
- General Manager Operations
- General Manager, Bancassurance Digital and Direct
- Head of Customer Analytics
- Head of Distribution, Retail Life & Investments
- Head of Insurance
- Head of IT and Product
- Head of Marketing
- Head of Pricing and Natural Perils
- Head of Strategic Partnerships
- Head of Underwriting Fulfilment
- Information Analysis
- Manager General Insurance
- Insurance Product Manager
- Manager Commercial Data Science
- Marine Risk Modeller
- National Manager Commercial Pricing & NZI Analytics
- Partner
- Principal
- Product Manager - Life Insurance
- QInsure Pricing Analyst
- Retention Analyst
- Retention Consultant
- Senior Application Design Consultant
- Senior Business Analyst
- Senior Business Information Analyst
- Senior Credit Risk Manager
- Senior Data Specialist
- Senior IT Developer
- Senior Manager Group Reporting
- Senior Pricing Analyst
- Snr Claims Specialist
- Strategic Accounts Manager, Life Risk
- Strategic Partnership Manager
- Strategic Projects Director
- Strategy Manager

HEAR WHAT ATTENDEES GOT TO SAY ABOUT THE 1ST AUSTRALIA'S INSURTECH, ANALYTICS AND DISRUPTIVE INNOVATION FORUM



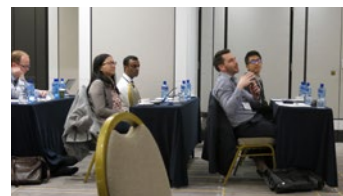
“Diverse topics and insightful views from experts in their respective fields.”

Compliance Analyst
Financial Ombudsman Service
(Australia)



“The content presented was relevant, contemporary and insightful.”

CIO
Insurance Commission of WA



“The speakers really understood their area of expertise and what the right approach could bring to an organization.”

Application and Development
Manager
Crombie Lockwood (NZ)



“Real world examples of how big data is used in different organizations”

Product Manager - Life Insurance
Bravura Solutions

This forum is a platform that will gather



- Insurance providers of all sizes
- InsurTech & FinTech Start-ups
- Brokerage firms
- Technology & Solution Providers
- Venture Capital Firm
- Investment Firm
- Private Equity
- Data Analytics Solution Provider
- Management consultants and researchers

In the roles of



Board level as well as senior management level as below would be beneficial from attending this forum:

- Analytics Manager
- Data Management/Data Analytics
- Underwriter
- Information Security/Information Technology Manager
- Claims Manager
- Pricing Manager
- Marketing Manager
- Consumer Insights/ Customer Analytics Manager
- Operations Manager
- Product Innovation/Product Development Manager
- Head of Digital Transformation
- Fraud Manager

30+
SPEAKERS

10+
INSURTECH
INNOVATIONS
SHOWCASE

30+
TOPICS
SESSION



Participants Seniority

60% of participants will be Director Levels & Above

40%

VP / Director / General Manager

20%

Board / C-Level / President / Director / MD

20%

Head of Department

20%

Manager

MAKE THE MOST OF 2ND INSURTECH, BIG DATA ANALYTICS & DISRUPTIVE INNOVATION FORUM

Transforming the Future of Insurance Today

4 – 6 DECEMBER 2017 | SHERATON ON THE PARK, SYDNEY

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Aston Carter has an unrivalled commitment to delivering first class service to our clients and candidates across professional disciplines including Accounting & Finance; Audit, Risk & Compliance; Banking & Financial Services; Business Support; Human Resources; Operations; Sales, Marketing, Communications & Digital; and Strategy, Change & Transformation.

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We work with clients of all sizes - even those dipping their toe into the insurance world. We're small and nimble enough to provide the type of approach that start-ups need, when they're, well... starting. We are also a 'data-first' company with the courage to embrace new technology to provide innovative solutions.

Visit: www.finity.com.au



Leading-edge cloud insurance software that enables you to easily create, manage and distribute products either directly (D2C), or via an agent or broker network. Launch products, respond to customer needs and optimize experiences in record time. Make changes in minutes, and benefit from a commercial model completely aligned to success of policy sales.

Generate more sales, reach new customers and create real distance between you and your competitors.

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MAKE THE MOST OF 2ND INSURTECH, BIG DATA ANALYTICS & DISRUPTIVE INNOVATION FORUM

Transforming the Future of Insurance Today

4 – 6 DECEMBER 2017 | SHERATON ON THE PARK, SYDNEY

Media Partners:



NIBA is the peak body of the insurance broking profession in Australia and represents around 360 member firms and more than 2000 individual Qualified Practising Insurance Brokers (QPIBs) throughout Australia. In total NIBA represents an estimated 90% of all insurance brokers in Australia.

Since 1982 NIBA has been a driving force for change in the Australian insurance broking industry. It has supported financial services reforms, encouraged higher educational standards for insurance brokers through NIBA and other education providers, and introduced a strong, independently administered and monitored Insurance Brokers Code of Practice for members.

The member firms all hold an Australian financial services (AFS) licence, issued by the Australian Securities and Investments Commission (ASIC) under the Corporations Act, which enables them to deal in or advise on Risk Insurance products.

NIBA members include large multinational insurance brokers, large Australian-owned insurance brokers, and more than 300 small to medium sized insurance broker businesses located in the cities, towns and regions across Australia.

At international level, NIBA is a member of the Council of Asia Pacific Insurance Brokers Associations (CAPIBA) and the World Federation of Insurance Intermediaries (WFI).

Visit: www.niba.com.au



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Founded by Brice Dunwoodie in 2003, CMSWire has drawn together an audience of digital marketers, collaboration experts and information managers.

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The *Australian Security Magazine* is the country's leading government and corporate security magazine. Printed bi-monthly, the magazine is distributed at leading industry conferences, and to many of the biggest decision makers in the security industry and sold in selected stores. It is a highly respected and sought after publication, incorporating investigative journalism, provoking editorial and up-to-date news, trends and events for all Australasian security professionals.

Visit: www.australiansecuritymagazine.com.au

Capitalize on this forum

Do you have solutions to help in honing Insurance and digital transformation? Looking for the ideal platform to raise your profile and to increase your ROI?

Leverage our limited sponsorship packages to strengthen and confirm your market position through consistent and continual branding awareness and take advantage of the plethora of opportunities to interact with high level decision makers.

Your partnership with us will provide you with:

- **Unparalleled industry exposure**
- **Leads generation and set-up of meetings with key decision makers**
- **Positioning your company as a thought-leader**
- **Reaffirming your position in the industry**

Please contact **Catherine Werner** at **+65 6716 9996** or email catherine@claridenglobal.org to discuss potential exhibition and sponsorship opportunities or to customize your own package.

Benefits as Media Partner and Supporting Organization at 2nd InsurTech, Big Data Analytics & Disruptive Innovation Forum.

- **Enhance your corporate profile and visibility within your industry** - Your company's logo will be emblazoned on our brochures and distributed to insurance visionaries across Australia
- **Affiliation with internationally recognized commercial event organizer**

Clariden Global events are widely known and trusted throughout Asia for giving best value to senior industry executives. We partner with selected media and supporting organizations, capable of delivering the highest caliber of expert knowledge and key industry insights to the target market.

If you meet the criteria mentioned above and would like to explore the opportunity to partner with us for the 2nd InsurTech, Big Data Analytics & Disruptive Innovation Forum, please contact **Kevin Young** at **+61 3 9909 7310** or email kevin@claridenglobal.org.

PRE FORUM WORKSHOP AND INSURTECH INNOVATIONS SHOWCASE

4 DECEMBER 2017 | SHERATON ON THE PARK, SYDNEY

PRE FORUM WORKSHOP AND INSURTECH INNOVATIONS SHOWCASE - 4 DECEMBER 2017

Timetable: Pre Forum Workshop will run from 9:00 - 12:30 with a mid morning and luncheon breaks. InsurTech Innovations Showcase will run from 14:00 - 17:30 with a mid afternoon refreshment break. Registration begins 30 minutes before each workshop commences.

Pre Forum Workshop: 09:00 - 12:30

EMPOWERING CUSTOMER RETENTION AND ACQUISITION WITH INSURANCE ANALYTICS

The term "Insurance analytics" has long referred almost exclusively to the technical work of actuaries, risk managers and pricing specialists. More recently, analytics and machine learning technologies have been deployed in support of marketers, who seek higher conversion rates per advertising dollar by targeting customers most likely to respond to offers.

Workshop Leader:

James Ward
Managing Director
Epistemology



Building on these capabilities, the next generation of Insurance analytics:

- Combines the worlds of the actuary, pricing analyst and marketer into a single technical model servicing all needs, while focusing directly on the customer and customer experience, thus empowering customer retention and boosting acquisition while ensuring profitability
- Delivers an ability not only to detect and predict existing sales opportunities, but to manifest these where they did not previously exist
- Creates a paradigm and supporting platform for end-to-end automation of the Insurance value chain, driven by Artificial Intelligence and interfaced by Chatbots

Come along to share how this exciting transformation is taking place in your own Insurance business, and to learn how others have risen to the challenge with various approaches.

INSURTECH INNOVATIONS SHOWCASE: 14:00 - 17:30

With the high demand from the Australian insurers in looking for new innovations to improve their customer service delivery, generate deeper risk underwriting and predict losses and enable sophisticated operational capabilities, more InsurTech startups have leveraged this opportunity to assist in addressing such challenges.

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InsurTech Speakers:



Vanessa Dobson
(Chairperson)
Head of Research and
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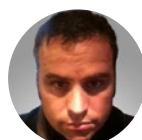
Dr Catriona Wallace
CEO & Founder
Flamingo Venture



Gilberto Spencer
CEO
MyClaimMate



Michael Graham
CEO
Mercurien



Ben Webster
Co Founder
Insured by Us



Chris Bayley
CEO & Founder
Cover Genius



Brian Siemsen
Managing Director
& CEO
Claim Central
Consolidated



Michael FitzGibbon
Managing Partner
The Waterman
Partnership Pty Ltd
Founder
Poss-E



MAIN FORUM AGENDA

5 – 6 DECEMBER 2017 | SHERATON ON THE PARK, SYDNEY

MAIN FORUM DAY ONE - 5 DECEMBER 2017

09:00	Welcoming Speech, Opening Remarks & Thank You Sponsor Speech by Forum Producer	13:30	Utilizing Big Data, Predictive Analytics and Machine Learning to Improve Underwriting, Loss & Claims
09:05	Forum Introduction and Day 1 Highlights by Chairperson <i>Vanessa Dobson</i> Head of Research and Development Munich Re		<ul style="list-style-type: none">• How big data and machine learning can be used to improve underwriting• How AI can improve claims processing and help to spot fraud• Leveraging existing data and analytics to generate deeper risk insights• Automating Underwriting Processes <i>Peter Tilocca</i> Chief Underwriter ANZ
09:15	Disruptive Innovations Rising From InsurTech <ul style="list-style-type: none">• New waves of opportunities InsurTech will bring to the Australia Insurance• Top Insurtech Trends to Watch• How InsurTech helps to narrow Australia's underinsurance gap <i>Brenton Charnley</i> CEO & Co-Founder Insurtech Sydney	14:15	Advanced Analytics in Product and Pricing Innovation in Insurance <ul style="list-style-type: none">• Impact of advanced data in the advancement of product and pricing innovation• Transforming into "next-generation" insurance business through applying big data in business growth• Using Big Data in predicting risk and enhance pricing mechanism for insurance product• Usage-based Insurance (UBI) - Introducing premium by usage through real-time monitoring and visualization <i>Dr. Tony Carter</i> Chief Underwriting Officer, Risk Analyst and Statistician SLE Worldwide
10:00	Harnessing The Start-Up Opportunity <ul style="list-style-type: none">• What is the opportunity?• What needs to be in place?• Why is it so hard? <i>Ron Arnold</i> Managing General Partner of IAG Firemark Ventures IAG		
10:45	Morning Refreshment & Networking	15:00	Afternoon Refreshment & Networking
11:00	Emerging Technology Spotlight: Showcasing New InsurTech Innovations <ul style="list-style-type: none">• Mobile Health• E-brokers/Real-time Online Insurance Quoting• Predictive Analytics• Automated Underwriting• Digital Customer Experience & Engagement <i>Samantha Clarke</i> Co-Founder and Director Advice RegTech	15:15	Converting Analytics, Automation and InsurTech solutions into value for Insurers <ul style="list-style-type: none">• Evaluating the benefits of InsurTech solutions• Driving the best return on investment• Preparing for the opportunities of the future <i>Michael FitzGibbon</i> Managing Partner The Waterman Partnership Pty Ltd Founder Poss-E
11:45	Legal and Regulatory Challenges Presented by InsurTech <ul style="list-style-type: none">• Data privacy• Ethical considerations including vulnerable customers• Regulators approach to InsurTech <i>Paul Muir</i> Director Compliance Advocacy Solutions Pty Ltd	16:00	Leveraging Data Analytics in Driving Greater Customer Experience <ul style="list-style-type: none">• Using Big Data Analytics in assisting Insurer for better customer segmentation• Using customers data history to offer a better package• Understand historical data to managing new risks accurately <i>Bert Bakker</i> Chief Operating Officer - Actuarial and Analytics Youi Insurance
12:30	Lunch & Networking		

MAIN FORUM AGENDA

5 – 6 DECEMBER 2017 | SHERATON ON THE PARK, SYDNEY

16:45 **Panel Discussion: How Incumbent Insurers Should Drive Internal Innovations**

- Sustaining Innovation Culture
- Organizational Change
- Adapting to Disruptive Innovation
- Phasing out Legacy Systems
- Developing New Capabilities: Analytics, Distribution and Products

Samantha Clarke
Co-Founder and Director
Advice RegTech

Brian Siemsen
Managing Director & CEO
Claim Central Consolidated

James Ward
Managing Director
Epistemology

Eoghan Trehy
National Head of Insurance Broking
Macquarie Group



17:30 **Closing Remark by Forum Chairperson**

17:35 **Champagne Networking Session**



Enjoy a glass of champagne whilst networking with other like-minded individuals on topics that are of most interest to you and fellow delegates.



MAIN FORUM AGENDA

5 – 6 DECEMBER 2017 | SHERATON ON THE PARK, SYDNEY

MAIN FORUM DAY TWO - 6 DECEMBER 2017

09:00	Forum Introduction and Day 2 Highlights by Chairperson <i>Robert Kinkade</i> Co-Founder CX360	12:00	Drones in Assisting Insurer for better Inspection to speed up claims <ul style="list-style-type: none">Case Studies: IAG mobilized drones to inspect damaged properties from a bushfire from Victoria's Great Ocean RoadUsing drone in mitigating risk associated with unsafe physical siteDeploy drone inspection in reducing cost and reliance on human labor.Speed up claim process with faster inspection process <i>Scott Lindsay</i> Head of Supply Chain IAG
09:10	Fireside Chat: The Future of IoT in Transforming Insurance <ul style="list-style-type: none">Insights on insurance companies that are transforming with connectivity IoTWhat is the current state of deployment on IoT in insurance industry?How IoT is changing the way insurer operates?Discuss the emerging trends of IoT in Insurance <i>Simon Beitz</i> Former Head of Innovation Labs Suncorp	12:30	Lunch & Networking
09:55	Driving Profitable Growth with Insurance Telematics <ul style="list-style-type: none">Trends in insurance Telematics across the globeWhat is the insurer proposition?Harnessing customer acquisition and retention through telematics programsWhat makes a customer proposition that drives profitable growth?Other uses of telematics infrastructure - roadside, safety, parental, education, gamificationChallenges - Analytics, pricing, privacy & dataWhere are we heading in Australia & NZ? <i>Jon Tindall</i> Consultant Finity Consulting	13:30	Robotic Process Automation (RPA) <ul style="list-style-type: none">What is RPAWhere it can be applied in Insurance CompaniesWalk through of a use case from the UK insurance industry <i>Tim Ryan</i> Founding Partner Innovior
10:40	Morning Refreshment & Networking	14:00	Deploying AI across the Insurance Value Chain <ul style="list-style-type: none">How AI can transform the customer experience and step-change productivity from sales through to claimsFocusing on the right use casesSuccessfully implementing AI solutions in the corporate environment <i>Dan Taylor</i> General Manager, Innovation TAL Life
10:55	Cyber Risk in a Hyper Connected World <ul style="list-style-type: none">Info Security and Customer Data - Who Cares?!Threats, Risks, Trends ... and TrustFrom Prevention to ResilienceLessons From Cyber Insurance <i>Jeffrey Gonlin</i> Head of Underwriting and Product Development Emergence	14:45	Panel Discussion: Blockchain Plus Emerging Technology that Redefines Efficiency, Competitiveness & Sustainable Growth for Insurance <ul style="list-style-type: none">Transformation on physical contract to power contractSmart Contracts could help in managing claim in a transparent, responsive and irrefutable mannerUtilizing Smart Contracts in reducing Fraud in InsuranceEmerging Technology on Automation <i>Panelists:</i> <i>Niki Ariyasinghe</i> Director Of Partnerships R3 <i>Hugo O'Connor</i> Co-founder, Head of Innovation Bit Trade Australia Pty Ltd
11:40	Offshore Capabilities - Shane Devlin GM of Technology at EML <ul style="list-style-type: none">Opportunities and Risks when considering Offshore team growthCommunication & Management Tools to empower and measure staffWhere to start and how to scaleData Security, Regulation and common roadblocks <i>Daniel Breese</i> General Manager of Business Development AS White Global	15:30	Afternoon Refreshment & Networking

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MAIN FORUM AGENDA

5 – 6 DECEMBER 2017 | SHERATON ON THE PARK, SYDNEY

15:45 **Smart phones - the Technophobes Tale**

- Look at the history of smart phones
- Changing usage both
- Future impacts on Insurance

Luke Warner
Co-Founder
OneClaim

16:15 **Seamless Digital Customer Engagement**

- Digital communication
- Claims transformation
- Mobile technologies

Mike Emmett
Group Chief Executive Officer
Cover-More Group



16:45 **Closing Remark by Forum Chairperson**



REGISTRATION PAGE

Please complete this section.

Booking Contact (Approving Manager) Mr/Mrs/Ms: _____
 Job Title: _____ Department: _____
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 I would like to receive more information on hotel accommodation using Clariden Global corporate rate.

Promotional Code (Optional): _____

Please register the following participant(s) for this Forum

(Please tick to select your Forum packages. You may tick more than one.)

1st Participant Name (Mr/Mrs/Ms): _____
 Job Title: _____ Department: _____
 Telephone: _____ Fax: _____
 Email: _____ Date of Birth: _____

Forum Package Selected: _____

2nd Participant Name (Mr/Mrs/Ms): _____
 Job Title: _____ Department: _____
 Telephone: _____ Fax: _____
 Email: _____ Date of Birth: _____

Forum Package Selected: _____

3rd Participant Name (Mr/Mrs/Ms): _____
 Job Title: _____ Department: _____
 Telephone: _____ Fax: _____
 Email: _____ Date of Birth: _____

Forum Package Selected: _____

4th Participant Name (Mr/Mrs/Ms): _____
 Job Title: _____ Department: _____
 Telephone: _____ Fax: _____
 Email: _____ Date of Birth: _____

Forum Package Selected: _____

FORUM FEES

Forum Packages	Super Early Bird Fee (If payments and registrations are received by 11 Sep 2017)	Early Bird Fee (If payments and registrations are received by 9 Oct 2017)	Final Early Bird Fee (If payments and registrations are received by 6 Nov 2017)	Regular Fee
FOR INSURANCE COMPANIES, BANKS, FINANCIAL INSTITUTIONS AND INVESTMENT COMPANIES:				
A: 2-day Forum Only (Including InsurTech Innovations Showcase)	AU\$1,995	AU\$2,295	AU\$2,395	AU\$2,495
B: 2-day Forum + Workshop (Including InsurTech Innovations Showcase)	AU\$2,495	AU\$2,795	AU\$2,895	AU\$2,995
C: InsurTech Innovations Showcase Only	AU\$1,195	AU\$1,295	AU\$1,395	AU\$1,495
VENDORS & SOLUTION PROVIDERS				
D: 2-day Forum Only (Including InsurTech Innovations Showcase)	AU\$2,495	AU\$2,795	AU\$2,895	AU\$2,995
E: 2-day Forum + Workshop (Including InsurTech Innovations Showcase)	AU\$2,995	AU\$3,295	AU\$3,395	AU\$3,495
F: InsurTech Innovations Showcase Only	AU\$1,195	AU\$1,295	AU\$1,395	AU\$1,495

PLEASE NOTE: The forum fee includes lunch, refreshments and forum documentation. Payments are required with registration and must be received prior to the forum to guarantee your place.

GROUP DISCOUNTS

Register with your Colleagues Today to Enjoy Group Discount*:
 Group discount of 10% for the 2nd participant from the same organization.
 For limited time only by 6 November 2017, register 3 participants and the 4th participant will receive a **complimentary** seat.
 For 5 or more registrations, please contact Kevin Young at kevin@claridenglobal.org.
 Group Discount will only be applicable to the package of the lowest value.
 *Only 1 discount scheme will apply. Discount will compound on top of your early bird discount! This offer is valid for a limited time only, till 6 November 2017.

4 WAYS TO REGISTER

-  Email: admissions@claridenglobal.com
-  Fax: +61 3 9909 7788
-  Call: +61 3 9909 7310
-  Website: www.claridenglobal.com

PAYMENT METHODS

BY CHEQUE / BANK DRAFT :

Made payable to CLARIDEN GLOBAL INTERNATIONAL LIMITED and mail to: 3 International Business Park, #04-29, Nordic European Centre, Singapore 609927.

BY TELEGRAPHIC TRANSFER TO:

Bank Name: **Standard Chartered Bank**
 Bank Code: **7144**
 Bank Branch Code: **001**
 Bank Address: **6 Battery Road, #01-01 Singapore 049909**
 Bank Account No: **0107775042**
 Bank Account name: **CLARIDEN GLOBAL INTERNATIONAL LIMITED**
 SWIFT Code: **SCBLSG22**

Please note that all bank charges are to be borne by participants. Please ensure Clariden Global International Limited receives the full invoiced amount.
Note: Please include invoice number on all payment types and your company's name in your payment instructions for our reference.

CREDIT CARD:

To make payment by credit card, please call our client services hotline at +61 3 9909 7310.

FORUM VENUE AND ACCOMMODATION INFORMATION

Sheraton on the Park, Sydney

4 - 6 December 2017

161 Elizabeth St, Sydney NSW 2000, Australia

Tel: +61 2 9286 6000

Website: <http://www.sheratonontheparksydney.com/?SWAQ=958C>

HOW TO REGISTER AND PAY

An invoice and registration confirmation will be sent within 7 days, please contact us if you have not heard from us within 7 days. Payment can be made by credit card, by bank transfer or by cheque made payable to "CLARIDEN GLOBAL INTERNATIONAL LIMITED".

ALL PAYMENTS MUST BE RECEIVED IN ADVANCE OF THE EVENT.

ACCOMMODATION

Accommodation is not included in the program fee but you will be entitled to use our corporate rate for your accommodation. Information will be sent along with your registration confirmation.

CANCELLATIONS AND SUBSTITUTIONS

Once we have received your booking, the place(s) are confirmed. No refunds will be made for any cancellations, however, program credits of equivalent value only applicable for Clariden Global events will be provided. Credits can only be redeemed for 1 program and is valid for only one (1) year from date of issue.

Substitution with a qualified candidate is allowed by providing at least 5 working days of advance notice to Clariden Global. One time substitution is allowed with no charges. Subsequent substitutions will be charged 10% admin fee.

ALL CANCELLATIONS MUST BE RECEIVED IN WRITTEN FORM

PLEASE NOTE: CLARIDEN GLOBAL INTERNATIONAL LIMITED reserves the right to change the content and timing of the programme, the speakers and the date and venue due to reasons beyond their control. If in the unlikely event that the course is cancelled, CLARIDEN GLOBAL INTERNATIONAL LIMITED will refund the full amount and disclaim any further liability.

ENQUIRIES: If you have any queries about registration or payment please do not hesitate to contact our client services department on +61 3 9909 7310.

PRIVATE DISCLOSURE STATEMENT: Any information provided by you in relation to this event is being collected by CLARIDEN GLOBAL INTERNATIONAL LIMITED and will be held in the strictest confidence. It will be added to our database for the primary purpose of providing you with information about future events and services.

Visit us at www.claridenglobal.com for upcoming events

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FEE RECEIVED REFERENCE L7183/MW/LF